

# DPNCheck®

## Program Implementation Guide

### Enterprise Level



DPNCheck 2.0 (Model NC-040)

## ***WELCOME!***

We are delighted that your organization has selected the DPNCheck® solution to aid providers in the detection and staging of peripheral neuropathy.

We have created this guide to identify your unique value proposition and fine-tune your DPNCheck program details. In an effort to drive efficient adoption, we will work closely with your enterprise level implementation team to frame the parameters of the program and set uniform direction for the clinics. We've identified key milestones here for successful implementation across your enterprise.

A Partner Success team member from NeuroMetrix will be appointed to support implementation efforts with your enterprise level team. During the initial kickoff meeting, Partner Success will share an enterprise checklist of key decisions required to drive a successful DPNCheck implementation. We've assembled a series of best practices to aid in decision-making. Similar onboarding materials have been created for clinic-level implementation, in addition to education and training resources for both providers and clinical support staff. The NeuroMetrix customer service team is also available to assist with ordering, device questions, and troubleshooting.

Let's get started by scheduling the initial kickoff meeting with the NeuroMetrix team and your organization's implementation team. To help drive discussion, we've provided the [Success Framework Checklist](#) which outlines key decisions you will need to make about your enterprise program design and deployment. In preparation for the initial kickoff, below is a high-level overview of discussion topics and required program decisions:

*Organization Ownership:*

- Identify key clinical and non-clinical personnel across the organization to support implementation
- Finalize the enterprise strategy and program design
- Train key organization-level personnel on the DPNCheck device and Reporter software
- Identify key performance indicators (KPI's) to measure implementation efforts
- Define progress reports for executive leadership on clinic deployment efforts

*Project Milestones:*

- Finalize deployment phases
- Enterprise communication(s):
  - Introduce the NeuroMetrix partnership and DPNCheck device
  - Communicate training & implementation plans to clinic sites
  - Educate the provider community
- Share DPNCheck program implementation plan with participating clinics
- Order and distribute DPNCheck devices
- Complete provider education and staff training

*Documenting & Reporting:*

- Define the patient screening process before rolling out to providers and staff
- Distribute DPNCheck Reporter software installation and configuration guidelines
- Establish internal coding and risk adjustment procedures
- Finalize program measures and reporting for patient outcomes

*Business Optimization:*

- Define clinic reordering guidelines
- Refine system-level and clinic-level reporting as program evolves
- Establish frequency of regular business reviews
- Continuous process improvement

We value your partnership and will work diligently to ensure that your team is supported to execute a successful program. NeuroMetrix looks forward to a productive kickoff meeting. Feel free to forward questions or feedback related to the upcoming kickoff that we can include in the agenda. A library of content & support resources is available at:

<https://www.DPNCheck.com/training>